



www.mySolutions.co.za

Company Profile

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mySolutions is an Independent Technology Specialist in development, software, hardware and strategy, founded in 2003. mySolutions consists of a dynamic team of dedicated professionals who are committed to delivering the highest level of quality services and value to our customers.

We specialise in IT Management Support, IBM Notes Development, IBM Domino Administration and other IBM Products. Our yearly turnover results to the amount of R 25 million. Currently we have 25 full time staff members with all specialised skills sets. mySolutions is also business partner for more than 20 products based on IBM Notes.

mySolutions is the Representing Partner for Cybernet Slash Support in Southern/Central Africa, enabling the unrestricted access to more than 5,000 off shore resources and more than 160 highly specialised IBM Notes/Domino skills.

As a Premier IBM Business Partner we are specialising in the Collaboration Solutions Suite of IBM Products. The current set of skills combined with experience allows us to partner with 1st level IT Service Providers on back to back agreements for IBM Notes and Domino Support, Design and Administration.

We are proud to be the winners of the Service Provider of the Year 2007 Award from a BidVest Company, CN Business Furniture.

Aim

mySolutions provide innovative business collaboration and process solutions. Through our experience and building long term relationships we aim to revolutionise the way our clients work, interact, communicate and socialise.

Vision

mySolutions is geared towards a customer centric approach, meeting the specific needs of business through the innovative use of technology.

We aim to revolutionise the application of technology, by providing integrated solutions that maximise return on investment.

The Team

Members of mySolutions have a combined knowledge of 100 years in the IT Solutions arena. Professional Qualifications such as CA(SA), BCom, BSc Degrees, with experience of extensive IT Development and Management, makes this team one of the few eligible professional players in the IT Solutions Field.

mySolutions work on business cases in order to resolve business critical problems. We are always pursuing the best possible options for our clients i.e. development vs existing applications. When development is required we allow flexibility in the development cycle. Where possible we aim for standardisation in all developed solutions.

Analysis of our clients business processes and change control is critical for us. It is important that our clients' data are central in their business, easy to access and also credible for making business critical decisions. We also offer our clients a value offering of Business Intelligence/Consulting.

Partners

- CSS
- OnTime
- GoPro
- IBM
- Is-Phone
- ExtraComm
- Ytria
- GBS
- MindCTI
- IOnet
- IntelliPrint
- ZipMail
- SwingSoftware
- Silanis
- Microsoft
- Trilog

Clients

- Investec Limited
- PricewaterhouseCoopers
- City of Johannesburg
- CN Business Furniture (Bidvest)
- The Coca Cola Company
- Dunlop South Africa
- Automotive Industry Development Centre
- Combined Systems
- Advance Wealth Management
- PSG
- Gauteng Gambling Board
- SAB&T
- Kha Ri Gude
- ACSA
- Metcash
- Imperial Bank
- Janssen-Cilag
- S.C Johnson & Son South Africa (Pty) Ltd
- Columbus Stainless Steel
- Amplats
- Henkel
- ICD
- IBM
- Ford
- Lafarge
- AfriSam
- Mintek
- Regent Life
- South African Qualifications Authority
- Gold Fields Limited
- Total SA
- Amplats
- National Gambling Board
- Dimension Data
- GijimaAST
- Business Connexion
- First National Bank
- Novartis
- Adcock Ingram
- Cipla Medpro
- Premier of Limpopo
- Roads Agency Limpopo
- WBHO
- Afrox
- Nedbank

ICT Management Support Services

In today's business world, ICT is one of the major components of a successful business which can cost a firm up to 7% of its turnover. ICT is normally a neglected area of a business due to the lack of qualified and experienced resources in the South African market. This problem is also fuelled by the general perception that ICT Management forms part of the duties of technically experienced people in an organization. The major disadvantage of such resources is that the general management of ICT will revolve around the technical area and expertise of the individual, which in the long term can have detrimental effects on the firm's requirements to perform to the benefit of all shareholders.

mySolutions offers a service to assist firms, especially in the SME market (up to 5 000 users), to address all ICT related aspects in a period of one year by training, consulting and assisting ICT Managers. These services are provided by a resource that has more than 13 years ICT Management experience with one of the leading Professional Services Firms in the world. Although the service does not include any technical elements, it will create the space in which all projects, daily tasks and duties are performed in a controlled environment, effectively reducing the risks and costs of ICT operations.

During the one year consulting/training period, the following areas are addressed and implemented:

Asset Management/Control	Software Licensing
Budgeting and Financial Control	Vendor Management
Business Continuity (Disaster Recovery)	Legal Requirements
Change Control	Logging & Documentation
Communications Act	Project Management
Contact Management	Procurement Management
Contract Management	Security Standards
Data Management & Protection	Incident Management
Helpdesk Management	Standards, Policy and Procedures
ICT Strategy	

IBM Notes and Domino Management, Administration, Development and Support Services

IBM Notes is the area of specialisation of mySolutions. The majority of the team are IBM Notes Professionals grown in the environment of PricewaterhouseCoopers for more than 13 years.

mySolutions boasts with the experience in the environment of IBM Notes with most probably the highest level of experience and professionalism in South Africa.

Our services include high level development, ranging from consulting, design, coding and implementation of customised business requirements to the management of the application lifecycle.

The mySolutions business concept was born out of the initial idea to produce single "boxed" solutions for businesses, based on the IBM Notes platform.

The drive to deliver suitable tools for unique business requirements, resulted in the establishment of a well experienced development team that has the ability to consult on, design, develop and apply tailor-made applications for any type of business requirement.

Developments range from basic document libraries to highly integrated workflow management systems. Due to the strong set of native features, our IBM Notes based developments provide single "boxed" solution that converts the cost of development to profitable returns.

mySolutions has set a high quality standard in the Lotus/Domino Product Environment for the Deployment and Implementation of IBM Products.

The Deployment and Implementation Services entail the complete turnkey roll out, configuration, installation and tweaking of a new or existing IBM Notes and Domino Environment. The Deployment and Implementation Services are also applicable to existing IBM Notes and Domino Environments where we would recalculate all steps to change the original layout to an expected high quality deployment and installation.

mySolutions is able to provide the full and complete migration services from an IBM Notes Platform to a Microsoft Platform and vice versa. We have experience in the migration of mail, calendar and contacts.

In addition to mail migration we offer the migration of IBM Notes applications for small to large organisations.

mySolutions has done previous projects where IBM Notes Applications were converted to XPages which enables you to access the applications from any device with a web browser. Alternatively we are able to migrate your IBM Notes Applications to Microsoft SharePoint, SQL or other platforms.

mySolutions offers training for the end users as well as the technical department as an optional part of a migration project. Providing training prior to the actual migration allows users to become familiar with the new system they will be using. This additional service offers users the opportunity to experience the features within the program and how they can benefit from them in their day to day activities.

Many users are resistant to the change but the training provides clear examples of the similarities of the mail clients as well as the added benefits and features.

As specialists in the IBM Notes area mySolutions offers End User Training on IBM Notes for basic and advanced users as well as a refresher course for users who have been using IBM Notes. mySolutions is Comptia CTT+ Certified and is able to provide thorough and effective training for IBM Notes Users.

There are various packages available from a 2.5 hour session to a full day of training depending on the level of training you require. The training contains all features of Mail, Calendar, Contacts, Notebook, To Do Items and Advanced Features of Lotus Notes. We can also include training on IBM Sametime, Document Management and Applications training should this be required.

mySolutions also offers organisations IBM Notes training formulated specifically for Personal Assistants and their respective Managers. This training course will ensure that users know how to view and edit calendars, use stationary effectively, make reservations and bookings using Lotus Notes, add group calendars for more than one manager and much more.

The technical courses that mySolutions offers starts from Helpdesk and Support staff right through to the Senior Domino Administrators. We offer training on IBM Notes Development as well as XPages Development.

We provide training on all IBM Notes versions including version 9 and can provide the training on site or at our training venue.

Company Details

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